United States Postal Service®
INDUSTRY*ALERT*

October 11, 2022

[INCIDENT # 07114451 - DELAYED DATA FEEDS]
USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR

This morning (*Tuesday, October 11, 2022*) the United States Postal Service Commercial System **USPS Ship(Package Platform)** activated an incident ticket (07114451) for Data Services resulting in delayed data feeds to mailers. United States Postal Service Commercial System actively investigating this incident.

Following datasets are being impacted.

1. ***USPS Returns and Outbound*** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
    1. Pricing Notification
    2. Final Notification

2. **EPS** data feeds to IV-MTR

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day *Tuesday, October 11, 2022*. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

NOTE: Delivery of packages IS NOT impacted during scheduled system events.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (*7:00 AM CT – 5:00 PM CT*), please direct any inquiries or concerns to the **IV Solutions Center** via eMail [InformedVisibility@usps.gov] or telephone [*1-800-238-3150, Option 2*].